CYPRESS
DOOR & GLASS LLC
Veteran Owned and Operated

Basic Repair And Troubleshooting

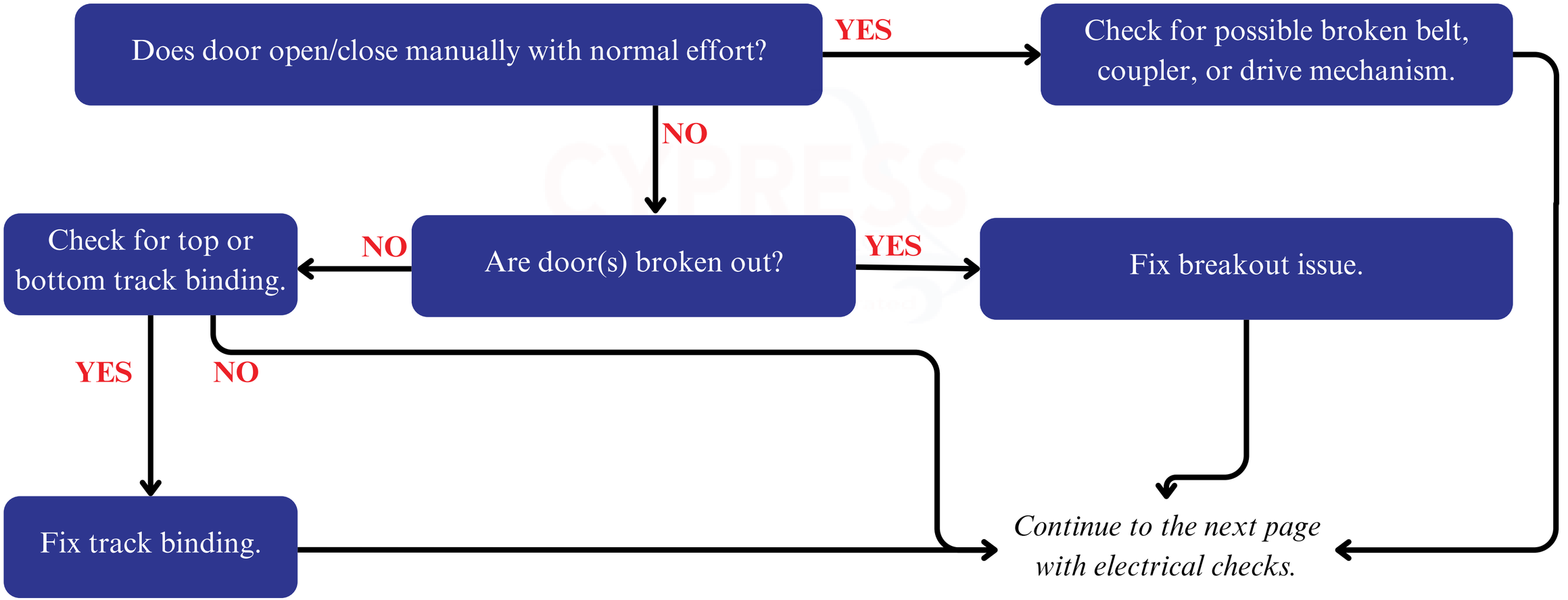
Automatic Sliding Doors

Basic Troubleshooting and Service Call Checks

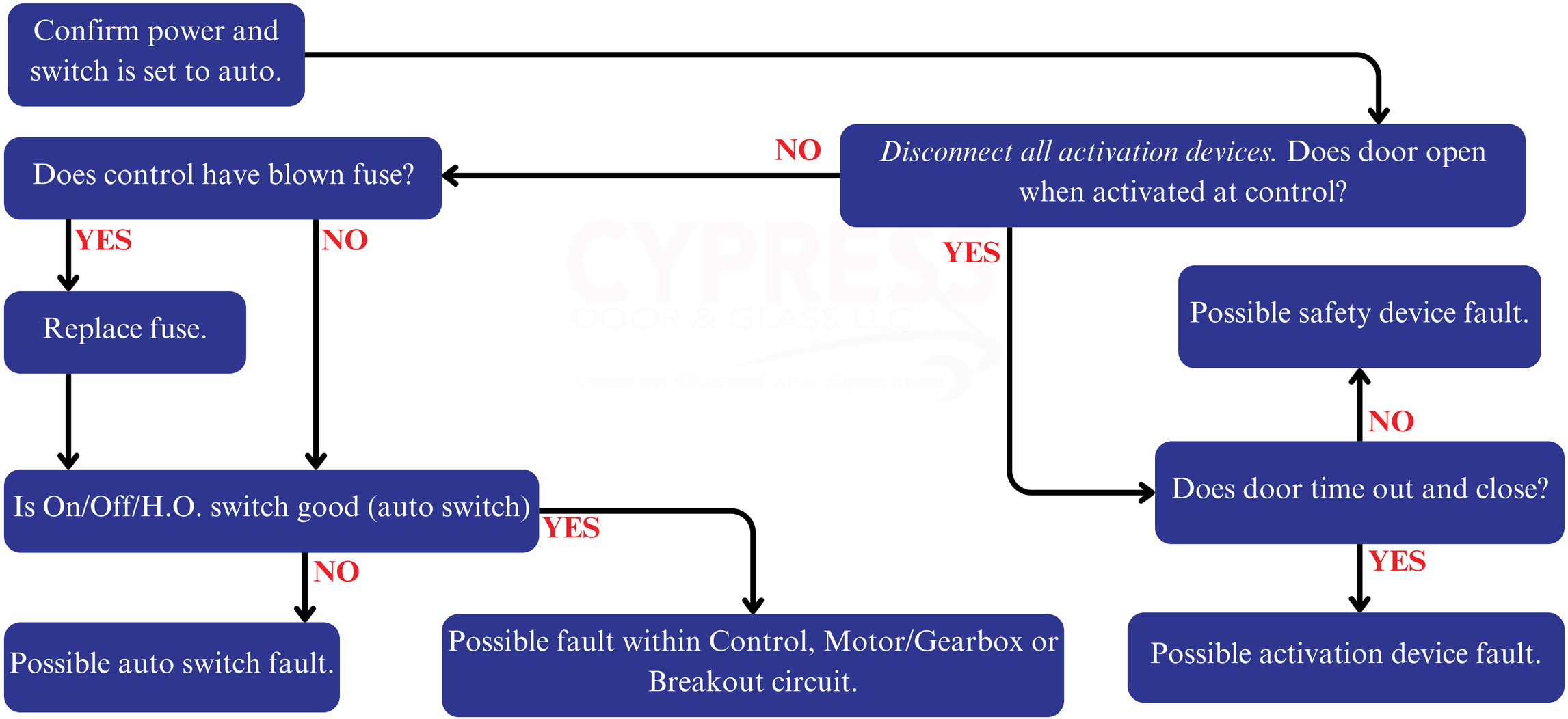
- Inspection (Use your senses > Look, Listen, Smell)
- Check Power Sources
- Isolate the System

- Did they pay for their last service call?
- Ensure the On / Off / H.O. switch is turned on.
- If both of the above are true, proceed to the mechanical checks.

Automatic Sliding Door Basic Troubleshooting (Mechanical Checks)



Automatic Sliding Door Basic Troubleshooting (Electrical Checks)



NOTE: *When disconnecting either an activation or safety device you may need to insert a jumper if the circuit is N.C. This will allow the door to move.*